

# Christos Pentsioudis

9G St Stephen's avenue, W128JB  
• +306973656946 • crpen1988@gmail.com  
• info@christospentsioudis.eu • crpen1988@hotmail.com (skype)

## Personal statement

---

A conscientious and responsible Junior Developer, experienced in programming in PHP, JavaScript, MySQL, ASP Classic, MS SQL Server. Attending a new Junior Developer position. A very well organized person who is directly adapted to the needs of the team and the work environment.

## Key Skills

---

- Web Developing: HTML 5, CSS 3, JavaScript, JQuery, PHP, MySQL, Asp classic.
- Team Spirit
- Excellent communication skills, both written and verbal
- Multi-tasking
- Quick learner
- Well-organized
- Managing pressure
- Problem solver

## Employment History

---

### Lecturer, SAE Institute, Athens Greece (part-time)

*(October 2016 – Present)*

- Teaching programming languages to new ambitious web developers.
- Teaching the following programming languages: JavaScript, JQuery, PHP, MySQL
- Teaching also CMS (WordPress, Joomla)

### Freelancer (Web Developer), Red Matter, Athens Greece

*(March 2016 – Present)*

- Contacted with possible customers.
- Designed web sites.
- Developed websites using: HTML 5, CSS 3, JavaScript, JQuery, PHP, MySQL, WordPress, Bootstrap.
- Portfolio: <http://christospentsioudis.eu/>

### Junior Web Developer, Cosmote E-Value, Athens Greece

*(October 2015 – Present)*

- Maintained existing custom CRM.
- Managed morning work flows for daily database updates.
- Developed new web sites based on ASP classic, JavaScript, JQuery and Microsoft SQL Server.
- Developed new capabilities on existing web sites.
- Upgrade old Websites based on VbScript to JavaScript and JQuery.

## **Senior Contact Representative, Cosmote E-Value, Athens Greece**

*(April 2012 – October 2015)*

- Managed 15 agents and carried out the daily work and requests.
- Organised files in a way that are easily accessible.
- Managed training of new employees.
- Managed daily reports.
- Managed to keep agreed Service Level Agreement.
- Responsible of exporting daily reports that was requested by the client.

## **Contact Centre Representative, Cosmote E-Value, Athens Greece**

*(July 2012 – April 2015)*

- Managed incoming calls in order to schedule new appointments to Greek Health System.
- Managed also the incoming calls of the Complains Line.

## **Promoter, Connect Phone, Athens Greece**

*(March 2012 – July 2012)*

- Employed in the Marketing department of Connect Phone as a Promoter.
- Focus on communications skills and promotion of Telecommunication products.

## **Office Assistant, National Back of Greece, Sparta Greece (Internship)**

*(April 2010 – September 2010)*

- Provided help to clients during their visit on the branch.
- Assisted clients with the opening of new accounts using the Banking System.
- Responsible for time deposit opening and renewal the old ones.

## **Education**

---

### **SAE Institute Athens**

*Diploma in Web Design and Development*

*(October 2014 – March 2016)*

- Learned programming languages that are in use on Web Development
- Learned HTML 5, CSS 3, JavaScript, JQuery, MySQL, PHP
- Gained fundamental knowledge of designing.

### **University of Piraeus**

*Master in Digital communications and networks*

*(October 2012 – October 2014)*

- Developed new website as project with the use Html, JavaScript.
- Developed new Android application with the user of Eclipse and Java.
- Diploma thesis entitled "Enhanced management of IoT devices based on collective knowledge"
- As a part of my diploma I developed an android application concerning cloud computing that included reactions with mongoDB database.

### **University of Kalamata**

*Bachelor in Information Technology and Telecommunications*  
*(September 2006 – December 2011)*

- Programming languages like C, C++
- Thesis entitled “Development and configuration of VoIP phone system based on Asterisk PBX, combined with customer relationship management software (CRM)”.
- As a part of the abovementioned thesis my team actually built from the beginning a small server that hosted Trixbox PBX and a CRM. Also we managed to connect and open CRM to the PBX.

## **References**

---

References are available upon request.